



Return & Refund Policy

Thanks for shopping online at Ricky Richards.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

All returns are referred in the General Conditions of Sale.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the same condition that it was delivered to.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment). Ricky Richards will deduct a 10% restocking fee for incorrect purchase choice.

Where the product is faulty, we will provide a replacement product the same or similar or refund the cost of the purchase.

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item, unless otherwise agreed. Shipping costs are non-refundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Australian Consumer Law

Ricky Richards confirms that it will abide with the Australian Consumer Law in regard to major faults or defects for products purchased on this website.